

Bella Vita Senior Living Covid-19 FAQs

Q: What is being done to protect residents and staff?

A: We continue to implement rigorous virus sanitizing protocols daily. The county health department continues to direct our actions. Residents' temperatures are taken twice daily and the team is vigilantly monitoring all signs and symptoms for everyone who lives and works at Bella Vita.

Q: Is Bella Vita Safe?

A: The COVID-19 Pandemic is a world-wide health crisis. While no place at this time is immune to the virus, we continue extraordinary precautions with the guidance of local health officials and the CDC.

Q: What are the 'rules' your respective communities follow to detect, contain and isolate COVID-19?

A: The health and safety of our residents and team members is our top priority and we will continue to practice all federal, and local mandated measures as well as our organizational procedures to limit exposure of COVID-19 in our communities.

Q: Who is allowed to visit your communities?

A: Bella Vita residents are able to have outside visits with social distancing and wearing a mask for family visitors. We are still under CDC restricted visitor status and adhering to visitation guidelines established by the Colorado Department of Public Health and Environment and CDC is limited to:

- 'Essential Need Only' visits. Essential need visits include care providers. Visits must be brief.

Q: How are visitors being screened?

A: We screen everyone entering the building everyday immediately, including team members and essential care providers. Screening includes:

- Fever screening, we take temperatures of everyone, including team members
- Cough and/or shortness of breath
- Sore throat
- Any travel outside of country or state
- Identifying if they have visited another senior living community
- Questions on purpose of visit

- Once screening is complete, visitors must wash hands before visiting residents and after leaving the community

Q: Can you describe your training protocols?

A: CLC/CLS already conducts extensive yearly training for all team members in managing infections and preventing the spread of infectious diseases. These protocols are multi-disciplinary and prescriptive to prevention, containment and how to stop the spread of the disease should it occur.

All communities are following a special set of coronavirus-specific policies and procedures modeled after our very successful flu and norovirus protocols. Training and protocols include:

- Provide training for all employees on infection control standards
- Report and act quickly if any symptoms are reported in the community
- Start isolation procedures immediately if COVID-19 is suspected
- Follow state report guidelines for any confirmed cases

Q: What is done if a team member or resident shows symptoms?

A: If a team member has any symptoms, they are required to stay home and report symptoms to their doctor to determine if they meet COVID-19 test standards. If a resident exhibits symptoms, we ask for them to notify the community, contact their doctor to determine the best plan for testing and quarantine in their apartment.